

For office use: Nail Trim: \_\_\_\_\_  
Ear Clean: \_\_\_\_\_

**209 Ferrars Street**  
**South Melbourne Vic 3205**  
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**W www.digdog.com.au**



## diggydoggydaycare® membership application

Date: \_\_\_\_\_

### dog owner details

Name \_\_\_\_\_

Address \_\_\_\_\_

Suburb \_\_\_\_\_ Pcode \_\_\_\_\_

Home Phone \_\_\_\_\_ Mobile \_\_\_\_\_

Employer \_\_\_\_\_

Business Phone \_\_\_\_\_ Email \_\_\_\_\_

Emergency Contact \_\_\_\_\_

Phone \_\_\_\_\_ Mobile \_\_\_\_\_

Additional person authorised to pick up your canine (ID compulsory):

Name \_\_\_\_\_

Phone \_\_\_\_\_ Mobile \_\_\_\_\_

### dog details

Name \_\_\_\_\_

Breed \_\_\_\_\_ Colour/s \_\_\_\_\_

DOB \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ Sex Male  Female

Desexed Yes  No  Date of Operation \_\_\_\_\_

C5 Vaccination Yes  No  Date of last C5 \_\_\_\_\_

Microchip Yes  No  Number \_\_\_\_\_

Flea prevention Yes  No  Brand & last dosage \_\_\_\_\_

Heartworm Yes  No  Brand & last dosage \_\_\_\_\_

Intestinal Worms Yes  No  Brand & last dosage \_\_\_\_\_

Office Use

### veterinary clinic

Practice \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_

Suburb \_\_\_\_\_ Pcode \_\_\_\_\_

Vet Name \_\_\_\_\_ Mobile \_\_\_\_\_



## admission behavioural assessment day

diggiddy**doggy**daycare (DDDC) is a socially interactive play centre for dogs. Your dog will be mixing with other dogs during the course of their fun-filled day. However, dogs with any aggressive tendencies or behaviours that could lead to a potential problem cannot be accepted into the centre. An Admission Behavioural Assessment\* is required for every dog wishing to become a DDDC member and is conducted during their first day stay in the Centre. This Assessment is to determine the dog's level of social abilities, health and to determine if he/she is suitable for this type of "indoor park" play environment or if the environment may pose as a potential problem for your dog and/or the other pack members.

\* A once-off, non-refundable fee of \$21.00 (incl GST) is applicable.

**Please bring with you to the Admission Behavioural Assessment your dog's current C5 certificate or written proof from your vet stating that your dog is up to date with all C5 vaccinations. The C5 includes vaccination against canine cough which is important, especially for highly socialised dogs.**

### health

Has your dog had any hip, elbow, knee or other joint problems? Yes  No

Has your dog ever had any skin problems? Yes  No

Has your dog ever had any ear problems? Yes  No

Has your dog had any recent illnesses? Yes  No

If **yes** to any of the above, please provide details: \_\_\_\_\_

Please provide details of the diet you feed your dog (include brands, amounts & feeding times)

AM \_\_\_\_\_

PM \_\_\_\_\_

Snacks \_\_\_\_\_

Does your dog require any daily medication? Yes  No

If **yes**, please complete the DDDC Medication Authority Form Yes  No

### history, behaviours and exercise

Where did you acquire your dog? \_\_\_\_\_

How old was your dog when you acquired him/her? \_\_\_\_\_

If adopted, are you aware of your dog's history? Yes  No

If **yes**, please provide details: \_\_\_\_\_

Has your dog attended any dog day care facility previously? Yes  No

If **yes**, which one & location? \_\_\_\_\_

Do you leave your dog unattended at home? Yes  No

If **no**, please list reasons why? \_\_\_\_\_







## application for a diggiddydoggydaycare account

diggiddy**doggy**daycare offers its clients a number of convenient options when it comes to paying for your dog's services. You may like to pay cash or credit card when dropping off your beloved dog at DDDC. We are sure that there is an option to suit you and your dog.

### Please select your preferred option:

- 5 day visit pass       10 day visit pass       20 day visit pass       50 day visit pass

### Type of Booking:

- Permanent booking**  
 Weekly – please circle preferred day/s:                      Mon      Tue      Wed      Thu      Fri      Sat  
 Fortnightly – please circle preferred day/s:                      Mon      Tue      Wed      Thu      Fri      Sat

A permanent booking ensures that your dog is guaranteed its position at DDDC, this includes the days that we are booked out. Please note that a credit card must be supplied for all permanent bookings. **A "no show" or "cancellation" without 24 hours notice will incur a cancellation charge of \$15.00 (incl. GST). A late fee is applicable if your dog is not picked up by the closing time, \$10 per 10 minutes.**

- Casual booking**  
A minimum of 24 hours notice is required for casual bookings.

### Payment Options:

- Pay per visit** – all owners must provide their Credit Card details to retain on file for guarantee of payment, please provide below, however do not tick credit card account if you prefer to pay per visit.  
You can simply pay for your dog's daycare when dropping off at DDDC. We offer EFTPOS, credit card (excluding American Express/Diners) and cash.

- Credit Card Account**  
A credit card account is a convenient way to keep track of your dog's daycare account. On each day of service, the visit payment will automatically be deducted from your credit card. Every owner must provide a credit card for guarantee of payment.

- Please tick if you would like to be supplied with a receipt upon every purchase, otherwise all receipts will be stored in your dogs report file.

- Visa                       MasterCard                       Bankcard

Card Number: \_\_\_\_\_

Expiry: \_\_\_\_\_ Verification Code: \_\_\_\_\_

Signature of cardholder \_\_\_\_\_

The highest security is in place to ensure your details are safe and protected. diggiddy**doggy**daycare Confidentiality Statement is available upon your request.

### And finally, how did you find out about diggiddy**doggy**daycare?

- Website                                            Vet                        
Mail Leaflet                                            Local Paper                        
Word of Mouth                                            Other                      \_\_\_\_\_

Recommended by whom? \_\_\_\_\_

We thank you for assisting DDDC by proving the above details as it will allow DDDC to tailor our care to your dog's particular needs.

We would also like to thank you for entrusting us with your beloved dog. It is our promise to you that we will care and nurture them as you would at home.



## diggiddydoggydaycare deed of release

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- 1) The Dog Owner understands that all canine clients enrolled within diggiddy**doggy**daycare (DDDC) must be at least 3 months of age. Canine clients over the age of 7 months must be neutered or spayed (puppies between the ages of 3 and 6 months are excluded).
- 2) Proof of up-to-date C5 vaccination must be provided. C5 certification can be provided by your veterinarian.
- 3) Your dog must approach and enter and leave the Centre on lead at all times.
- 4) Dog Owner will need to confirm that their dog has not been ill within in the past 30 days. DDDC reserves the right to request Veterinarian certification of the dog's health.
- 5) The Dog Owner acknowledges that DDDC is a cage free environment and their dog will be interacting off leash with other dogs on the premises.
- 6) The Dog Owner agrees to disclose any known aggressive/behavioural issues prior to their induction to DDDC.
- 7) The Dog Owner accepts that prior to membership to DDDC their dog must undergo an Admission Behavioural Assessment conducted by a qualified canine behavioural specialist and be found to be suitable for the DDDC environment. The non-refundable cost of the assessment is \$21.00 (incl.GST) and is charged to the Dog Owner. The Dog Owner further understands that while the results of the Admission Behavioural Assessment will dictate whether or not their dog is suitable for membership at the DDDC facility, their dog may require reassessing in the future, particularly if there is a negative change in its behaviour. Although this Assessment reduces the risk a dispute occurring between dogs, the Dog Owner accepts that it does not eliminate this risk.
- 8) The Dog Owner understands and agrees that there is the risk of certain injuries when within a dog daycare facility.
- 9) The Dog Owner understands that if their dog is found diagnosed as having fleas or worms their dog will be treated immediately and the cost of treatment charged to the Dog Owner. The Dog Owner will be informed via phone call or consultation upon pick up.
- 10) The Dog Owner understands that should any dog become ill or injured whilst in the DDDC centre, the DDDC staff will administer basic first-aid and contact the owner immediately if transfer to a veterinary clinic for further treatment is required. Any expenses incurred are at the cost of the Dog Owner. The DDDC will make every effort to contact the dogs veterinarian, however reserves the right to transfer to its nominated clinic; Port Phillip Animal Hospital, 46-48 Mills Street, Albert Park.
- 11) The Dog Owner acknowledges that DDDC staff may use certain forms of corrective behaviour techniques (in no way detrimental to the dog) to maintain an enjoyable and safe environment for all dogs.
- 12) The Dog Owner understands that if their dog begins to display aggressive behaviour DDDC may terminate its membership. Any monies in credit will be refunded to the Dog Owner.
- 13) The Dog Owner shall be liable for all expenses incurred by DDDC in obtaining treatments for their dog(s).
- 14) DDDC is not a boarding facility. And thus all dogs must be collected by the respected owners prior to the centre's closing time of 6.30pm. All late pickups will incur a surcharge of \$10.00 per 10 minute increment.
- 15) The Dog Owner understands that a "no show" or "cancellation" without 24 hours notice will incur a cancellation charge of \$15.00 (incl GST).
- 16) The Dog Owner accepts all liability and shall indemnify DDDC, its employees, agents and/or representatives from any claims or actions of any kind arising from any loss , injury or harm that their dog sustains or inflicts upon another dog or person whilst in the DDDC facility. The Dog Owner shall reimburse DDDC for all services rendered, and services sought from third parties such as medical treatment in relation to any loss, injuries or harm sustained by your dog or inflicted by your dog upon a person whilst at the DDDC facility.

I have read and understood the terms and conditions regarding the enrolment and continual service of my dog(s) at DDDC and that I am waiving certain legal rights by signing and agreeing to this document.

\_\_\_\_\_  
Signature of Dog Owner

\_\_\_\_\_  
Date

\_\_\_\_\_  
Print Full Name